

Parent Engagement Session – Designing Better Digital Tools for Families

The Ministry is inviting parents and guardians to participate in a one-time engagement session to share their experiences accessing information from their child’s school.

Families rely on information from schools that is clear, timely, and easy-to-find. This includes things like teacher communications, report cards, attendance, course selections, and school updates, to support their child’s learning. We want to better understand what is working well today, where challenges exist, and what families need from the digital tools and processes that schools use to share information.

Your insights will help the Province design better digital tools that can support districts in providing clear, timely, and easy-to-find information to parents and guardians across B.C.

Why We Need Parent Input

Parents and guardians are the primary navigators of their child’s educational journey. In the workshop, we’ll explore the following questions:

- Where do families experience friction or confusion, for example, having to repeat information during school transitions, or searching multiple places for key details?
- What information, tasks, and supports do parents, guardians, and students need to feel supported throughout the K–12 journey?
- How could the parent portal your district uses (whether MyEducation BC or another tool) and other digital platforms work better together to create a cohesive, user-centred experience?
- What would a seamless K–12 digital experience could look like for parents, guardians, and students.

Your contributions will help shape the Ministry’s understanding of what families need from provincial education services and ensure that parent perspectives meaningfully inform decisions about future systems.

What Participation Looks Like

Session length: 90 minutes

Date: **April 22, 2026, from 7:00 pm to 8:30pm**

Format: A virtual, facilitator-guided Zoom workshop

- *Link and calendar hold to follow via e-mail.*